

# GRASSHOPPER LIMITED WARRANTY



**WARRANTY 3 Year Limited Commercial / 4 Year or 800 Hour Limited Residential**

**MODELS 200/300/400 Series; 600 Series; 700/900 Series**

**SERIAL NUMBERS 6200000 and higher**

## WHAT THIS WARRANTY COVERS

The selling dealer warrants, on the terms and conditions in this Limited Warranty, that it will repair, replace or adjust any product or part manufactured by The Grasshopper Company ("Grasshopper") which is a component of a Grasshopper Commercial Turf Equipment product ("turf equipment") and which is defective in material installed or workmanship performed in Grasshopper's factory.

## THE PERIOD OF COVERAGE AND CONDITIONS

This limited **Commercial Warranty** applies to Grasshopper turf equipment sold in the US or Canada for a period of three (3) years from the date of original purchase for use (ninety (90) days for rental use). Commercial warranty applies to agricultural, governmental, commercial, industrial or multiple locations usage. This warranty includes the cost of parts and labor for a period of two (2) years and the cost of parts for one additional year. **Residential warranty:** This limited warranty is limited to four (4) years or 800 hours (whichever occurs first) for residential usage. Residential usage means use of product around a single residence only. Use at more than one location is considered commercial and the commercial use warranty above would apply. This warranty includes cost of parts and labor. **Replacement parts or repairs** provided through warranty service shall be warranted for only the remainder of the original warranty period. **Warranty Exceptions:** Belts and tires are warranted for ninety (90) days against defects in materials or workmanship. Batteries are warranted for fifteen (15) months. Warranty on electric clutches includes cost of parts and labor for a period of two (2) years.

## WHAT THIS WARRANTY DOES NOT COVER

**Implements/attachments not manufactured by Grasshopper** are not covered by this warranty. The manufacturers of such items may provide separate warranties for such components.

**The engine is warranted by its manufacturer, not by Dealer.** Please refer to the engine manufacturer's warranty statement that is included in the engine manual in the owner's packet. Neither Dealer nor Grasshopper is authorized to handle warranty claims on engines. Engine warranty claims should be referred to the nearest authorized service outlet of the engine manufacturer.

## WHO GETS THIS WARRANTY

This warranty extends only to the original purchaser for use of the equipment, unless applicable law provides otherwise. The warranty may not be assigned or transferred without the prior express written consent of manufacturer.

## HOW TO GET SERVICE

To be covered by this warranty, the turf equipment, including any defective part, must be returned to an authorized Grasshopper service dealer within the warranty period. The warranty shall extend only to the cost to repair or replace (**as determined by Dealer**) the defective part, including labor. The expense of delivering the turf equipment to the dealer for warranty work and the expense of returning it to the owner after repair or replacement will be paid by the owner. Proof of purchase may be required by the dealer to substantiate any warranty claim. All warranty work must be performed by an authorized Grasshopper service dealer using Grasshopper approved replacement parts.

## LIMITATIONS OF THIS WARRANTY

**DEALER'S SOLE RESPONSIBILITY UNDER THIS LIMITED WARRANTY IS TO MAKE REPAIRS OR REPLACEMENTS IN ACCORDANCE WITH THE TERMS OF THIS LIMITED WARRANTY. DEALER MAKES NO OTHER EXPRESS WARRANTIES. ANY WARRANTY IMPLIED BY LAW ON ANY PRODUCT OR PART COVERED BY THIS LIMITED WARRANTY IS LIMITED IN DURATION TO THE LENGTH OF THIS LIMITED WARRANTY. NO PERSON, ENTITY, OTHER DEALER, OR DISTRIBUTOR HAS THE AUTHORITY TO ASSUME FOR OR CREATE FOR DEALER ANY OTHER OBLIGATION, WARRANTY, OR LIABILITY IN CONNECTION WITH GRASSHOPPER PRODUCTS. IN NO EVENT SHALL DEALER BE LIABLE FOR LOST PROFITS, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THESE LIMITATIONS MAY NOT APPLY TO YOU.**

Any limitations set forth in this limited warranty do not apply to the extent they are prohibited by applicable law.

Dealer reserves the right to sell turf equipment with changes, improvements or modifications in specifications without thereby being obligated to install or make the same on turf equipment previously sold by Dealer.

## SITUATIONS IN WHICH THIS WARRANTY DOES NOT APPLY

**This warranty extends only to turf equipment that is operated under normal conditions and properly serviced and maintained.**

The warranty does **NOT** cover: (i) normal maintenance services, such as oil change, cleaning, lubrication, or adjustment; (ii) replacement of service items, such as oil, lubricants, spark plugs, belts, rubber hoses, blades, blade sharpening, or other items subject to normal service replacement; (iii) damage or defects arising out of or caused by misuse, neglect, alteration, negligence or accident; (iv) repair or replacement required because of operation or use of the turf equipment which is not in accordance with operating instructions as specified in the operator's manual or other operational instructions provided by Grasshopper; (v) repair or replacement required because of alteration or modification of the turf equipment not performed or authorized by Dealer (damage caused by foam filled or solid filled tires); (vi) repair or replacement necessitated by use of parts, accessories or supplies, including gasoline, oil or lubricants, incompatible with the turf equipment or other than as recommended in the operator's manual or other operational instructions provided by Grasshopper; (vii) repairs or replacements necessitated by installation or use of non-recommended parts or accessories that have adversely affected the operation, performance or durability of the turf equipment; or (viii) damage or defects due to or arising out of repair of turf equipment by any person or persons other than an authorized Grasshopper service dealer or the installation of parts other than genuine Grasshopper parts, Grasshopper-recommended parts or equivalent. There are no other express warranties except for engine and special emission system coverage.

**PLEASE NOTE: TO RETAIN YOUR RIGHTS UNDER THIS LIMITED WARRANTY, YOU ARE REQUIRED TO HAVE READ THE OPERATOR'S MANUAL AND TO HAVE COMPLETED, SIGNED AND RETURNED THE ATTACHED WARRANTY REGISTRATION CARD WITHIN TEN (10) DAYS OF PURCHASE OF YOUR TURF EQUIPMENT.**

## OTHER LEGAL RIGHTS

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.